Signing up to myVS
A short step-by-step guide

Who can register?

myVS is available to employees of Freight Forwarders that are customers of Virgin Atlantic Cargo*. By creating an account on myVS you agree to our terms and conditions and confirm that you are approved by your company to make bookings.

What can I do in myVS?

Track your cargo
Find our full schedules
Search for offers
Create bookings
Manage your bookings

Where can I sign up?

Head to our website and find the **Register** button located at the top of the webpage,

Alternatively, click here

*If your company is not a registered customer of VS, you can contact us here to open an account.

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What do I need to register?

To sign up to myVS, you will need the following;

1. User name
2. Password
3. Email
4. Your preferred default airport
5. Salutation
6. First name
7. Last name
8. Accept Terms and Conditions

You will also be able to add in a contact number and address, this should be your work details.

Log In Credentials

Username

Password | Confirm Password

Email ⓘ | Confirm Email ⓘ

Preferences ⌃

Your preferred default airport ⚠

Personal Details ⌃

Salutation

First Name | Last Name

Mobile *(Optional)* | Additional Phone Number *(Optional)*

Address (Optional) ⌃

Street Address | Place/Location

P.O. Box *(Optional)* | Pincode/Zip *(Optional)* | State/Province *(Optional)*

City Code (Optional) | City Names | Country

Declaration

☐ I agree to the Terms and Conditions for registration process.

☐ I'm not a robot reCAPTCHA
Privacy - Terms

Cancel | **Submit**

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Validating your account

Once you've submitted your registration, you'll receive an email to verify your account. Once received, click on the link prompted and we will process your details and authenticate the account

Note: verification emails may end up in your spam or junk folder

If you don't receive an email, please use the username and password details you set up to sign in and this will take you to the *Account Activation* screen.

Once activated, you'll receive an email confirming the registration has been successful. We aim to activate your account within 2 working days.

If you have any questions, please reach out to a member of our team.

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myVS new user email verification

Hello

Welcome to myVS, the Virgin Atlantic Cargo digital self-service platform. To complete the registration process, please click the link provided below. This link will be active for 48 hours from the time this email has been sent to you.

User verification link: https://myvs.virginatlanticcargo.com/app/offerandorder/?key=VERIFY_EMAIL&token=fc164669-636c-4998-81f9-2e5610809accVIM=&username

If the above link has expired, please click on the resend verification link to complete the registration process.
Resend verification email link:
https://myvs.virginatlanticcargo.com/app/offerandorder/?key=RESEND_VERIFY&username

Contact us at cargoonlinesupport@fly.virgin.com in case you have any problems accessing myVS.

Virgin Atlantic Cargo

Virgin Atlantic Cargo

Features of myVS
What you can book online

Routing & rating

Point of Sale		UK, US, ZA, DE, FR, BE, NL, CN, IN
Destination	Online network	✓
	RFS	✓
	Interline	-
	Tariff	✓
	Pref rates	✓
	Spot rates	-
Document type	932	✓
	Non 932	-

Break points

Loose	✓
ULDs	-
<300kg	✓
<1,000kg	✓
<5,000kg	✓
<10,000kg	✓
>10,000kg	-

Products and service levels*

General Classic	✓	**Vulnerable** Classic	-
General Priority	✓	**Vulnerable** Priority	-
General Express	-	**Valuable** Priority	-
Fresh Classic	✓	**Courier** Express	-
Fresh Priority	✓	**Cars** Classic	-
Pharma Classic	✓	**Cars** Priority	-
Pharma Priority	✓	**Mail** Classic	-
Active	-		

*Bookings containing dangerous goods, including dry ice can be requested online.
 This request will then be processed via our internal teams to validate the request

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